FEDERAL PASSENGER COMPANY 01 02 03 PERFORMANCE OVERVIEW 04 05

### **Priority investment areas**

#### **Customer-focused investment**

The Company spent RUB 59.2 billion to improve the quality of its services in 2024, including:

- Reduction of transit time, higher transport safety and better passenger experience (purchase of 550 new highly efficient passenger carriages featuring improved performance and passenger comfort) – RUB 55.8 billion
- Overhaul reconditioning of 67 passenger carriages – RUB 3.4 billion

A total of

RUB 2.1 billion

were spent on the information technology innovations

#### **Customer-focused investment**

A total of RUB 1.7 billion were used in 2024 to enhance passenger safety and improve the passenger experience:

- Replacement of retired rolling stock RUB 1.6 billion
- Installation of new frames, bolsters and 1,520-mm gauge bogies during scheduled repairs of carriages – RUB 0.1 billion

#### Upgraded of fixed assets

To maintain its existing carriage repair and maintenance facilities, JSC FPC invested RUB 1.2 billion in rehabilitation and upgrades of its fixed assets in 2024.

#### **Sources of financing**

Sources of financing for the Investment Programme in 2024:

- Internal funds RUB 63.6 billion
- Borrowed funds RUB 17.0 billion
- Other RUB 0.1 billion



# Passenger Safety

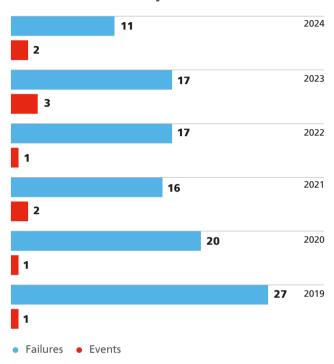
# Rail traffic safety

In 2024, the target traffic safety indicator for JSC FPC was met with a 54% improvement and totalled 0.0011 events per 1 million train-km of Russian Railways Holding.

The positive dynamics in traffic safety was achieved through consistent management of the relevant processes:

- Implementation of the programme to reduce the frequency of transport accidents, events, and the severity of their consequences and to achieve the established target traffic safety indicators of JSC FPC for 2024 (No. FPC-17 dated 9 January 2024).
- Implementation of the summary action plan
  to improve the reliability of technical facilities, reduce
  failures and their impact on the transportation process
  at JSC FPC for 2024 (No. FPC-977 dated 20 December
  2023), and additions to the consolidated action plan
  (No. FPC-453 dated 5 June 2024).
- Continued expansion of the annual scope of activities of structural units responsible for technical audits of operating processes and production examinations.
- Adoption of digital capabilities and technologies in traffic safety.
- Maintenance of staff competencies through training, professional development and mentoring.

#### Number of train safety alerts



# Fire safety

In 2024, there were no fires in passenger train carriages of JSC FPC while en route, and no fires were recorded on passenger trains during the same period in 2023.

Over RUB 65.18 million were spent on daily fire prevention measures for JSC FPC's rolling stock and stationary facilities under the contract with FSE NDS of Railway Transport

Purchase and delivery of materials and fire protection equipment worth RUB 64.71 million, including fire extinguishers, personal respiratory and visual protection equipment, tools, etc.

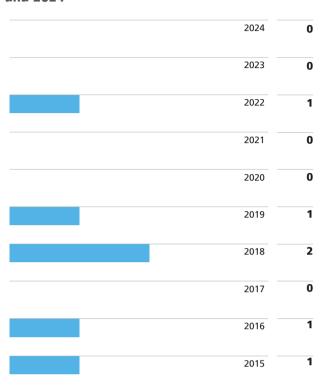
In 2024, the Company's operational fire safety programme totalled

184.68

**RUB** million

78

# Number of fires on rolling stock between 2015 and 2024





# **Industrial safety**

In 2024, no accidents or incidents were reported at hazardous industrial facilities of JSC FPC.

The following tasks were accomplished in the reporting year:

- Industrial safety expertise, examination and certification of technical devices, development of emergency localisation plans at hazardous production facilities for RUB 29.0 million (318 measures at 180 hazardous production facilities)
- Acquisition of removable load-carrying equipment, for an amount of RUB 1.4 million
- Maintenance of gas equipment and safety devices, as well as other measures in the amount of RUB 8.9 million

Under the Renewal of Industrial Safety Facilities project of the investment programme, JSC FPC replaced equipment at hazardous facilities that reached the end of its standard service life for RUB 106.2 million. A total of 40 projects were implemented under this programme.

In line with Federal Law No. 225-FZ dated 27 July 2010 "On Compulsory Insurance of Civil Liability of the Owner of a Hazardous Facility for Inflicting Damage as a Result of an Accident at the Hazardous Facility", all FPC's hazardous facilities are insured.

RUB 39.3 million

was spent on the occupational health and safety programme

# **Transport safety**

Transport security of JSC FPC's passenger trains is ensured by engaged transport security units to protect them from acts of unlawful interference.

Transport security units escort, to the fullest extent, all of the Company's passenger trains travelling to Belgorod, Bryansk, Voronezh, Kursk, and Rostov Regions and the Krasnodar Territory, where medium response level is declared in line with the Decree of the President of the Russian Federation No. 757 dated 19 October 2022 On Measures to Be Taken in the Constituent Entities of the Russian Federation in Connection with Decree of the President of the Russian Federation No. 756 dated 19 October 2022.

To ensure a unified approach to running such activities on all transportation routes, JSC FPC entered into an agreement with the transport security division of LLC RZD-TB, as an interdependent entity, for the provision of services to protect passenger trains in 2025. The spending on engaging such units in 2024 totalled RUB 1.85 billion.

A range of measures is being implemented at all FPC facilities to ensure restricted access and on-site security, preserve property, and prevent attempts to smuggle and plant explosive devices in passenger carriages located at originating stations and train staging bases.

Equipping the Company's sites with security facilities is underway. For example, as part of JSC FPC's Investment Programme, construction and installation work was carried out in 2024 to equip the Belgorod carriage station, a structural subdivision of JSC FPC's Volga Branch, with security facilities at a cost of RUB 48 million. Security facilities include up-to-date video surveillance, access control, and perimeter security alarm systems, automatic barriers, and screening equipment.

A total of 168 transport security drills involving law enforcement officers were held with train crews, during which all participants practised the procedures to respond threats of acts of unlawful interference with passenger trains. In the structural units of the branches, explosion experts of the Federal Service of Troops of National Guard of the Russian Federation (Rosgvardiya) conducted 61 training sessions with employees of various facilities on identifying, recognising and profiling explosive devices.

The Company has established consistent interaction with the Main Directorate for Transport of the Ministry of Internal Affairs of Russia and its territorial subdivisions to exchange information on threats of unlawful interference and offences to take adequate measures to prevent and suppress such activities.

To maintain public order, the Company is engaged in planning police escorts for JSC FPC's passenger trains, including those carrying organised groups of children.

In 2024, over 962,000 people travelling as organised groups of children were transported safely.

# RUB 1.85 billion

spent on engaging transport security units in 2024

Participation in training exercises on transport security was taken by

>**5,000** 

employees

80 81